

Complaint Redressal Mechanism

Client's queries / complaints may arise due to lack of understanding or a deficiency of service experienced by clients. Deficiency of service may include lack of explanation, clarifications, understanding which escalates into shortfalls in the expected delivery standards, either due to inadequacy of facilities available or through the attitude of staff towards client.

1. Clients can seek clarification to their query and are further entitled to make a complaint in writing, orally or telephonically. An email may be sent to the Advisor on venkataraman.subu@gmail.com. Alternatively, the Investor may call on +91 96 2020 7659. The client can expect a reply within 10 business days of approaching the Investment Advisor.
2. A letter may also be written with their query/complaint and posted at the below mentioned address:

Subramanian Venkataraman, F 1205, Brigade Metropolis, Garudacharpalaya,
Bengaluru 560 048.

3. In case you are not satisfied with the response, the Client can lodge his / her grievance with SEBI at <http://scores.gov.in> or may also write to any of the offices of SEBI. SCORES may be accessed thorough SCORES mobile application as well, same can be downloaded from below link:

<https://play.google.com/store/apps/details?id=com.ionicframework.sebi236330>